Elie Jihad El Rahi

Jounieh / sarba

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19/3/1996

Professional summary

Highly motivated restaurant bar manager/floor manager has an outgoing personality with exceptional customer service skills . Comes with excellent supervisory ability and dedication to achieving restaurant goals and objectives .

Core qualifications

* Good leadership abilities
* Tracks restaurant sales goals
* Minimize waste
* Knowledgeable about food safety standards
* Good at resolving customer complaints

Work experience

2010 to 2012 crepaway **runner** :

* Completing check list
* Responsible for counter preparation
* Serving soft drinks , coffee , special cocktails
* Working under pressure , time management

2012 to 2014 crepaway **waiter** :

* Great salesman achieving restaurant targets
* Excellent customer care
* Communication skills developed
* Perfect service script
* Succeeding in gwr reports

2014 to 2016 crepaway **bartender** :

* Preparing bar area for service
* Serving all kind of alcoholic beverages
* Entertaining people
* Responsible for area cleanliness
* Expiry checklist and fifo

2016 to 2017 **bar team leader** crepaway :

* Creating new cocktails
* Putting selling targets
* Managing people to reach our sales goals
* Training staff to enrich them with the needed bar knowledge
* Keeping the bar up to date with the customer needs
* Managing bar to prevent gain or loss in the inventory
* Solving customer cases
* In charge of bar inventory ( physical / utensils )

2017 to 2018 **floor manager** crepaway village dbayeh ;

* Managing people to reach our restaurant goals
* Inventory control
* Customer care
* Conduct Trainings for all staff members
* Increase sales throughout promotions
* Supervising service to maximize our guests satisfaction

Education

Saint famille sahel alma

Kortbawi institute – hospitality

Lebanese German university – business management ( till current day )

Achievements and trainings

* Horeca – #5 bartender “2015”
* Horeca – managing live cooking junior section “2014”
* Horeca – bartender (davinci ) “2016”
* Crepaway – certificates for attending trainings ( teamwork / sales / body language )

Languages

Arabic

English

French

German ( beginner )

Hobbies

amateur boxing