

CURRICULUM VITAE

Personal Information

Family Name : Abou Zahra
Name : Charbel
Nationality : Lebanese
Date of Birth : 04/06/1986
E-mail : Charbelabouzahra@hotmail.com
Address : Jounieh-Dahr Sarba, Mar Youssef Street, Joseph Bassil Bldg. 1st floor
Phone Number : 961 9 638144 – 961 3 688145

Education

- 2015 till present: Diploma in Rim-blown flute (Nay) from the Lebanese National Higher Conservatory of Music
- 2013: Diploma in Theater, TV, Cinema from the Lebanese University – Institute of Fine Arts / Noyau Théâtral
- 2008: Specialist in Electro-Mechanics from CIT
- 2004: Baccalaureate part 2 – SE from Sagesse Ashrafieh

Work Experience

- 2014 till present : Sales and Customer relations officer at AGORA GROUP
- 2015-2016 : Owner of Wongo Snack, Jounieh
- 2009-2014 : Customer service representative at Alfa Telecom Company
- 2006-2008 : Manager at Krispycorn - City mall
- 2005-2006 : Electro-Mechanical technician at Mercedes-Benz T.Gargour&Fils

Trainings

- Customer Service Excellence with STARMANSHIP (October 2013)
- Face to Face & Body Language with Leading Minds (June 2013)
- Time & Stress Management with STARMANSHIP (September 2012)
- Communication & Interpersonal Skills with STARMANSHIP (November 2011)
- Problem Solving & Decision Making with STARMANSHIP (November 2011)

Skills and Abilities

- Computer Skills: Windows, Word, Excel, CorelDraw and Omega System
- Patient, good communication skills
- Ability to work under pressure and good in decision-making
- Up to date with the latest technologies in the automobile industry.
- Experience in electronics (refurbishment and repair of electronic components)

Languages

	Speaking	Reading	Writing
English	Good	Fluent	Good
French	Fluent	Fluent	Fluent
Arabic	Fluent	Fluent	Fluent

Extracurricular activities

- Member of Lions Clubs International
- Rim-blown flute (Nay)

References

Available upon request