



JULIANO ROUKOSS

13th August 1991

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Have an excellent customer service skills, good talker and convincer, have pleasant personality and charismatic, confident and ambitious, have a passion for cars, can deal with problems in calm and wise manners but does not accept failure, absolutely dynamic, passionate about work, put business needs first, curious and inquisitive, willing to get the hands dirty to get the job done.

EXPERIENCE

2022 - 2024

LOGISTICS COORDINATOR

AN BOUKHATER, NAHR EL MOT, METN

Tracking cars and spare parts orders and shipments for Mazda, Opel, and Ford in Lebanon, following up the orders, and coordinating with the customer service department on receiving the orders, coordinating and communicating with the shipment companies (Metrans, CMA – CGM) the whole process, to make sure that the items are well received and on right track.

Adding the items to the computer database and inventory.

2019 – TO PRESENT

COLLECTION CARS

BEIRUT - LEBANON

Buying many old and different collection cars, creating new design, repairing and restoring the cars (engine, interior and exterior), ordering needed parts, and selling them to clients.

2017 - 2021

SENIOR SALES MANAGER

HIMO, BEIRUT, LEBANON

Personal shopper and senior sales at Himo jewelry and diamonds, creating the best customer service with our VIP clients, arranging displays of jewelry, clocks, watches and diamonds in the stores, discussing what the customer wants and choosing suitable items, arranging different methods of payment and items transportations, examining pieces of jewelry and quoting a value, following up with clients about their experience at our stores.

2017 - 2021

SENIOR SALES ASSOCIATE

POINTURE, ASHRAFIEH, LEBANON

Greet customers and provide exceptional customer service. Assist VIP customers and celebrities in selecting items that best suit their needs. Educate customers on product features and benefits. Maintain knowledge of current sales and promotions, policies regarding payment and exchanges, and security practices.

EDUCATION

PRIMARY SCHOOL

- Mont la Salle – Ain Saade

UNIVERSITY

- Sagesse University – Interior Design

COMPUTER SKILLS

- MacOS

- Microsoft Office
- Internet explorer
- Safari □ Autocad

LANGUAGES

- Arabic: Excellent reading / writing / speaking
- French: Excellent reading / writing / speaking
- English: Intermediate reading / writing / speaking

HOBBIES & INTERESTS

- Singing
- Collection cars
- Traveling