ALAIN ABOU NAKAD



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EDUCATION

• Lebanese University, Faculty of Engineering, Beyrouth, Lebanon

Master II degree in Computational Mechanics

2021-2022

• Holy Spirit University of Kaslik (USEK), Beyrouth, Lebanon

Bachelor's degree in Mechanical Engineering

2012-2017

• Ecole Des Sœurs Maronites de la Sainte Famille, Ecole Saint Elie, Dhour Zahle

Lebanese baccalaureate in life science

1997-2012

EXPERIENCES

After Sales Manager – full time

Assaf Motor Company- TOYOTA Sub- Dealer, Bekaa, Lebanon

2017 - Present

- Supervisor of mechanical workshop.
- Supervisor of the after-sales team, providing training and motivation while ensuring high-quality customer service.
- Develop strategies to improve customer satisfaction, increase revenue, and enhance the product's market presence. Collaborate with other sales department heads.
- Assist clients in resolving issues related to their purchases.
- Manager of spare parts department.

Internship

Assaf Motor Company- TOYOTA Sub- Dealer, Bekaa, Lebanon

21 Dec- 21 Jan 2016

• Toyota After sales division

Internship – Technical department

Kassatly Chtaura, Bekaa, Lebanon

July 2015- Aug 2015

- Collaborated with senior engineers to install a complete bottling line for beverage production.
- Participated in all stages of installation, from planning and layout to assembly and commissioning.
- Assisted in setting up conveyors, filling machines, cappers, labelers, and packaging equipment.
- Collaborated with the maintenance team to address emergency breakdowns promptly.

PUBLICATIONS

 Comparing supercapacitors to Lithium-ion batteries through measurements and simulations Conference paper, CEVVE 2023 - DOI:10.1049/icp.2023.3348

AWARDS

• Youth paper award – CEVVE 2023 (Shenzhen, China)

HOBBIES

Singer, Basketball player

SKILLS

- Computer literacy, proficient in the use of all Microsoft's office (Word, Excel, Power Point, Access...)
- Auto Cad, Java Software, Ansys, COMSOL Multiphysics

LANGUAGES

- English: fluent (TOEFL)
- French: fluent (DELF B1, DELF B2)
- Arabic: native